

Dealing with Complaints

If you have a problem, please speak to a member of staff.

If you wish to take the matter further, please ask for the leaflet which tells you about our Complaints Procedure.

Your Views are Important

We are committed to continuous improvement in all areas of our work. Your views on how we might provide a better service are most welcome.

Contact:

The Chief Executive
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www.dpsonline.org.uk



Amd March 2009

Derbyshire
Probation Trust



Benefits

Sanctions as a Result of Breach of Community Order

Information for Offenders

Possible loss of benefit or training allowance if you breach your community order

If you do not keep your appointments, or do not do what your Supervising Officer asks you to do, you will have to go back to court. If the court decides that you are in breach of your order, you will lose all or part of some benefits for up to four weeks.

This is as a result of legislation (The Child Support, Pensions and Social Security Act 2000). Neither the Court nor the Probation Service has discretion in this matter.

This will only happen if you are:

Aged 18 – 59; and you are on a Community Order, and you are claiming these benefits:

Jobseeker's Allowance

Income Support

Or you are claiming these training allowances:

Work Based Learning for Adults
New Deal for Young Persons
New Deal 25+
Intensive Activity Period
Intensive Activity Period 50+

Procedure

If your case is returned to court, the Benefits Agency will write to you to explain what will happen. Note that the Benefits Agency will write to everyone who is returned to court for breach of their order, regardless of whether they are claiming benefit at that time.

Equal Opportunities

The Probation Service in Derbyshire is committed to ensuring that it operates fairly and consistently and avoids discrimination on the grounds of race, nationality, ethnic origin, gender, age, disability, religion, sexual orientation or any other improper ground.

We expect you to avoid conduct or language that might reasonably give offence to Probation staff, other persons on supervision or the public.

If you feel you have been discriminated against please discuss this with a member of staff and this will be dealt with accordingly.